

ORACLE EXALOGIC START-UP PACK

UNPARALLELED SERVICES FOR
COMPLETE LIFECYCLE
MANAGEMENT

KEY FEATURES

- Architectural design and planning
- Skills mentoring
- Rapid deployment and configuration
- Operational readiness
- Dedicated technical assistance

KEY BENEFITS

- Accelerate Oracle Exalogic return on investment
- Ensure operational readiness
- Reduce deployment and project risk

Oracle Exalogic Elastic Cloud is the world's first engineered system specifically designed to provide enterprises with a foundation for secure, mission-critical private cloud capable of virtually unlimited scale, unbeatable performance and management simplicity. Oracle Exalogic's unique high-bandwidth, low-latency interconnect fabric means that complex, distributed applications can run with a responsiveness simply not achievable with typical servers used in data centers today.

The Oracle Exalogic Start-Up Pack delivers a suite of services and expertise that maximizes the value of your Oracle Exalogic technology investment. Through a lifecycle services approach, Oracle experts deliver an integrated solution designed to accelerate adoption, reduce deployment risk and ensure operational readiness.

Benefit from Oracle's Integrated Solution – Oracle Exalogic Start-Up Pack

The Oracle Exalogic Start-Up Pack delivers an integrated service package and product expertise to ensure an optimized plan and deployment of an Oracle Exalogic system. Oracle's service experts deliver a suite of services that begins with strategic architectural design and planning. Oracle then installs and configures the system and software according to Oracle best practices. Oracle support engineers provide supportability reviews throughout pre-production as you execute the architectural design plans. Once in production, Oracle provides quarterly patch deployments across the entire Oracle Exalogic stack for one year. Oracle services experts optimize your Oracle Exalogic investment allowing you to drive business innovation and accelerate results.

Oracle Exalogic Start-Up Pack offerings:

- Oracle Exalogic Start-Up Advisory Service
- Oracle Exalogic Production Support Readiness
- Oracle Exalogic Installation Service
- Oracle Exalogic Configuration Service
- Oracle Exalogic Quarterly Patch Deployment Service

Oracle Exalogic Start-Up Advisory Service – Expert Planning

The Oracle Exalogic Start-Up Advisory Service is a one-time per site offering that provides an exceptional level of implementation assurance. Our teams of experts work closely with your organization to help you deliver the best overall Quality of Service (QoS). Oracle consultants build a strategic plan that ensures your mission critical applications meet the performance and

operational needs of your business. Providing assessments, planning and actionable recommendations, Oracle delivers the fundamental guidance needed to minimize project and deployment risks while accelerating operational readiness for your Oracle Exalogic platform. Oracle's Exalogic Start-Up Advisory Service is the first step to a well-executed implementation, and is tailored to your business requirements, time to value objectives and long-term strategic vision.

Key Activities:

- Current state assessment of key areas essential for a successful Oracle Exalogic deployment
- Gap analysis of assessment against Oracle best practices
- Documented recommendations that cover implementation, migration strategies and change management across both people and business processes

Oracle Exalogic Production Support Readiness – Expert Guidance

Oracle's Service Delivery Managers and Oracle engineers proactively manage project objectives, coordinate both the Oracle and client project teams and oversee the Oracle Exalogic installation and go-live process. Governance meetings are conducted to review key best practices to ensure supportability and report on all Oracle, customer and partner pre-production activities. Leveraging the outputs of the Oracle Exalogic Start-Up Advisory Service, Oracle engineers deliver the detail and recommendations to keep you on a seamless path to a successful deployment and ongoing production support.

Key Activities:

- Chair governance meetings to provide oversight over 90 days
- Technical review of key deliverables from installation to post-production phases – includes configuration, application migration, patch planning, and production support readiness
- Single point of contact to escalate potential issues
- Drive adherence to Oracle Exalogic best practices to avoid costly mistakes
- Identify additional services, training resources or support services required to fill any gaps discovered

Oracle Exalogic Installation Service – Expert Deployment

The Oracle Exalogic Installation Service provides comprehensive system installation to shorten time to deployment. Oracle delivers successful system implementations with highly trained engineers using proven, standardized installation methodologies. Oracle's engineers apply best practices, tools and technology for all installations.

Key Activities:

- Standard installation of Oracle Exalogic hardware
- Hardware, network and operating system functionality validation
- Installation documentation

Oracle Exalogic Configuration Service – Expert Integration

The Oracle Exalogic Configuration Service delivers complete configuration of Oracle Exalogic system servers and software based on Oracle best practices. Oracle engineers cover all aspects of the required configuration and patching across the Oracle Exalogic environment. Using well-documented processes, Oracle Exalogic experts configure login and network addresses, create cell disks, and configure logins and network addresses. All configuration

settings are documented and delivered to your IT team during the post installation procedures.

Key Activities:

- Configure Oracle Exalogic servers and software inclusive of Oracle WebLogic Server, Oracle Coherence, Oracle JRockit and Oracle HotSpot
- Configure shared storage and middleware patches
- Run verification tests and document configuration and maintenance procedures

Oracle Exalogic Quarterly Patch Deployment Service– Expert Support

The Oracle Exalogic Quarterly Patch Deployment Service delivers a proactive patch deployment process to ensure your Oracle Exalogic system is optimally maintained once per quarter for one year. Oracle performs a high-level check of your system’s configuration profile to identify known configuration issues. Oracle support experts then generate a standardized report of findings, based on Oracle’s recommended best practices. Oracle implements the required updates every quarter in a unified and proactive manner across all system components including firmware, Oracle Enterprise Linux or Solaris, and the standard Oracle software configured on your Oracle Exalogic system. You maintain the flexibility to apply additional configuration and patches as needed between the planned deployments of this service.

Key Activities:

- Initial configuration validation and documentation
- Quarterly patch updates and appropriate reactive patching
- Proactive patch deployment including firmware, Oracle Enterprise Linux or Solaris, and standard Oracle Exalogic software

Maximize the Performance of Your Oracle Exalogic Investment

Proper planning, installation, deployment and support of Oracle Exalogic are critical to optimizing system performance. By utilizing the Oracle Exalogic Start-Up Pack integrated solutions and personalized expertise, you can ensure the ongoing system stability and performance expected of your technology—right from the start.

Oracle service professionals deliver the thought leadership, technical expertise, tools and best practices to help ensure a smooth and highly optimized Oracle Exalogic production implementation. You get the right expertise at the right time to help mitigate risk and to maximize the value of your technology investment. Oracle delivers a highly personalized, strategic relationship dedicated to your business success.

Oracle Exalogic Start-Up Pack
Oracle Exalogic Start-Up Advisory Service
Architecture design, planning and preparation
Skills mentoring
Oracle Exalogic Production Support Readiness Service
Governance meetings and project oversight
Technical review of project and single point of contact

Oracle Exalogic Installation Service
System installation
Functionality validation
Oracle Exalogic Configuration Service
Configuration of system servers and software
Verification testing and documented procedures
Oracle Exalogic Quarterly Patch Deployment Service
Configuration validation and recommendations
Quarterly patch deployment and proactive patch updates

Contact Us

For more information about the Oracle Exalogic Start-Up Pack, please contact your local Oracle Consulting or Oracle Advanced Customer Services representative at +1.800.ORACLE1, or via email at acsdirect_us@oracle.com.



Oracle is committed to developing practices and products that help protect the environment

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Hardware and Software, Engineered to Work Together